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| STT | Function | Actor | Description | Assign |
| 1 | View clinic information | Guest, Customer | Actors can view information about clinic (Price list, service, location, dentist,...) | Bao |
| 2 | Search for service | Guest, Customer | Actors can search for services. | Anh |
| 3 | Create account | Guest | Actors can sign up for an account. | Bao |
| 4 | Login | Customer, Dentist, Clinic Owner. | Actor login by account registed. | Bao |
| 5 | Logout | Customer, Dentist, Clinic Owner. | Logout from system | Bao |
| 6 | Book an appointment | Customer | Make an appointment with the dentist, including dates and services | Bao |
| 7 | View appointment schedule | Customer | View appointment schedule with dentist. | Bao |
| 8 | View examination result | Customer | View the result after an appointment | Anh |
| 9 | Notification for appointment | System | Send notification to Customer 1 day before appointment | Anh |
| 10 | Scheduled treatment appointment | Dentist | Set up an periodic appointment for customer | Anh |
| 11 | View dental examination results | Customer | View dental examination results after appointment, schedule appointment from dentist. | Bao |
| 12 | Manage Account | Admin | Manage account in system | Duong |
| 13 | View clinic appointments | Clinic owner | View appointment that customer had made | Duong |
| 14 | View appointment by week. | Dentist | Actors can view appointments by week( Time, Customer, service,...) | Anh |
| 15 | Assign dentist appointment schedule | Clinic Owner | Actors can suggest the schedule they are appointed to. | Duong |
| 16 | Send dental examination results | Dentist | Send dental examination results to the system. | Anh |
| 17 | View customer’s appointment record | Dentist, Clinic Owner | View the history of appointments | Duong |
| 18 | Register dentist account | Clinic Owner | Register dentist information into the dentist account in the system. | Duong |
| 19 | Set Clinic Time and setting | Clinic Owner | Open time, closing time in a day, Time for a slot, number customer of a slot, | Duong |

**Reference**: https://youmed.vn/dat-kham/